

BRINGING WHOLENESS TO THE HOPELESS



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SUCCESS STORY | SCOTT

Scott grew up in a small town in the Pittsburgh area. At the age of 7, his parents divorced, and he went to live with his mother. When he turned 15, his mother needed to move for new employment. Scott made the decision to move in with his father. Scott's father was a welder at the local mill. He was known for working hard during the day and throwing raucous parties in his home at night. **Scott was constantly surrounded by drugs and alcohol so it wasn't surprising when he developed a taste for them himself.** Scott began drinking alcohol at his father's parties. Heavy drinking progressed to marijuana use. By the time Scott was 25, he was taking lines of cocaine and cutting them up with crystal meth. Scott was hooked.

"Over the years the addiction and what I was doing began to overtake me. It started to sink its teeth into me, and I was no longer in control."

Eventually, Scott began to break the law to support his drug habit and ran head-first into a wall of problems. He soon found himself in various skirmishes with the legal system. **His criminal behavior ultimately peaked in a life-altering situation that landed him in prison...but really should have left him dead.**

Upon his release, Scott got another welding job and tried to piece his life together. Knowing that drugs would land him right back in prison, he drank heavily to cope with his problems. After getting fired from his well-paying job and facing possible charges for an alcohol related incident, Scott's Uncle Lew and Aunt Esma stepped in to help him.

Esma told him that they were going to take him to Pennsylvania Adult & Teen Challenge (PAATC). **His aunt knew all about PAATC because her father was a faithful donor to the ministry.** She grew up hearing stories of PAATC and the many successes of program graduates. Scott began at PAATC's Western PA campus and eventually came to the Rehrersburg campus where he encountered the Lord in a class on the role of the Holy Spirit. Scott's life has never been the same. He became one of those success stories.

Looking back, Scott's grandfather had no idea that his support of PAATC would lead to his grandson's salvation and deliverance from an addiction to drugs and alcohol.

Scott currently attends Christ Evangelical Free Church in Bethel, PA. He also leads PAATC's mail department and helps those in need as a driver for PAATC.

FROM OUR PRESIDENT

When individuals suffer from the effects of substance abuse, communities suffer. The fight against the drug epidemic is one that every community knows. It causes devastation in homes, neighborhoods, workplaces, and churches all over our nation as men and women caught in the grip of addiction are struggling.

A community is defined as a unified group of individuals. And I believe in order to combat this epidemic, we must stand together.

At PA Adult & Teen Challenge, **we believe that every life has value and unique purpose.** Because of this, we are committed to restoring wholeness to individuals and hope to families and communities impacted by substance abuse.

We have seen over and over again, the incredible stories of people who find freedom and go on to become strong, positive influences in their local community. **Each life that is saved, is someone with an opportunity to make a difference in the lives of others.**

Thank you for being a part of that difference! Your investment in this ministry and in the lives of the individuals here, has a rippling effect on countless more lives.



Kris J. McFadden, Sr., M.A.R.
President/CEO



QUALITY IN THE PAATC COMMUNITY *By Michael Fanjoy, Vice President of Quality Assurance*

The quality of community is one of the most influential factors in the success of treatment in residential settings. **The way a patient or student experiences the program environment can have a tremendous impact on their recovery outlook.** We care for people in need so it is vital that Pennsylvania Adult & Teen Challenge (PAATC) focuses on quality and compliance.

PAATC has developed a system to “self-assess” the performance of our services and measure them against national quality standards. This information provides the tools necessary for PAATC to plan future improvements as we continue delivering excellent pastoral and clinical care.

As a national Commission on Accreditation of Rehabilitation Facilities (CARF) program surveyor, I have gotten to travel to other facilities and learn a great amount regarding program quality indicators and benchmarks. From this experience we have been developing a process that collects, analyzes, and communicates program data across all

our programs. **This process gives us the ability to target and improve our services with efficiency and excellence.** A former PAATC grad stated, *“Things have come a long way since my time in the program. The heart is still there, but there have been so many positive improvements since my time here.”*

We receive data in these 7 domains:

1. Client Unusual Incidents
2. Facility/Safety
3. Client Records Reviews
4. Grievances & Complaints
5. Satisfaction
6. Compliance & Audits
7. Finance - Billing/Claims

As PAATC internally collects and processes this data, we use it to study trends, mitigate risk, and help those in our programs in ways that we have not been able to in the past. **This “real-time” information also helps us to better support our staff and the work they are doing.**

Through this process our staff receive accurate information on program quality, outcomes, and initiatives. The leadership team then uses this information to develop specific trainings geared to support the work of bringing wholeness to the hopeless. **Our commitment to continuous quality improvement demonstrates our dedication to the work of the Lord and helps us to be steadfast, adequately addressing challenges as they arise.**

“Therefore, my dear brothers and sisters, stand firm. Let nothing move you. Always give yourselves fully to the work of the Lord, because you know that your labor in the Lord is not in vain.”

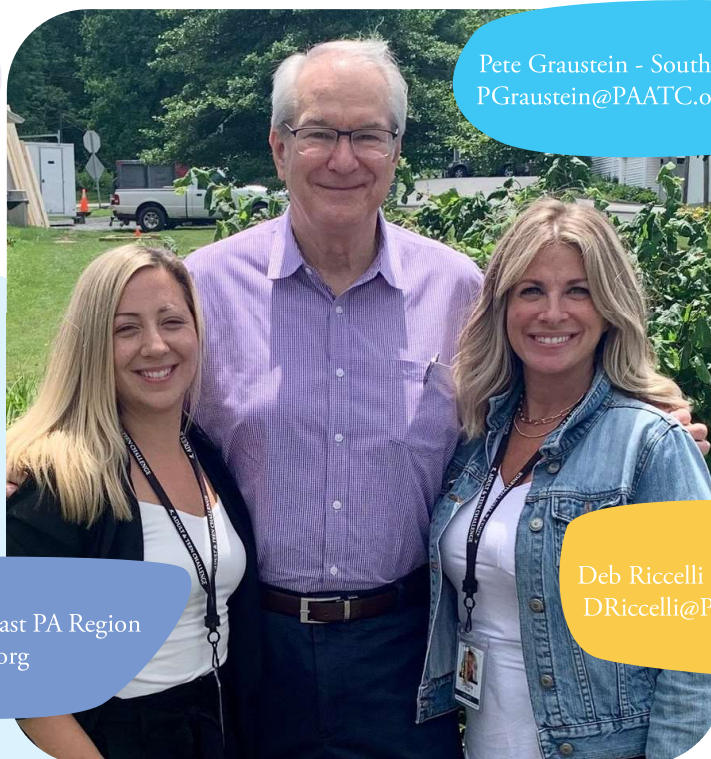
1 Corinthians 15:58

COMMUNITY OUTREACH

Our communities are facing an overwhelming need for assistance connecting people to hope and wholeness. When law enforcement, hospitals, homeless shelters, rescue missions, churches, businesses, and emergency services encounter a person in their moment of need, they call on our Community Outreach team for help.

Ashley Hosseini, Deb Riccelli, and Peter Graustein are deeply connected to the people and organizations in our communities. They are committed to assisting when individuals need help, as well as providing training and education about the programs Pennsylvania Adult & Teen Challenge and Naaman Center have to offer. Their love for people and passion for recovery is evident in the impact they're making.

Our Community Outreach Specialists would be happy to connect with your organization to share information about what PAATC is doing in your community!



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